



## 5 Calgary Downtown Suites

**Purrrfect Place to Paws - WELCOMES YOU!**



On behalf of our entire team at the 5 Calgary Downtown Suites, we would like to welcome you and your extended family to our pet friendly hotel.

Pacrim Hospitality Services Inc. appreciates that you want to take your furry friend with you while travelling away from home. While travelling with your pet, we want you and your guests to feel welcome at any of our properties. We strive to ensure all hotel guests experience a comfortable, memorable and safe stay with us.

Enjoy the 5 Calgary Downtown Suites, your *Purrrfect Place to Paws!*

### **Pet Travel Guidelines:**

1. Pet surcharge may apply
2. Extra fees may be incurred should there be significant additional cleaning required
3. Pets of 50lbs or less are welcome
4. Up to 2 pets allowed per room to a maximum total combined weight of 50lbs
5. Any pet more than 50lbs must approved by the General Manager of the requested hotel
6. No exotic species, no birds, no reptiles
7. Pets to receive welcome amenity on check-in
8. Pet are not to be left unattended in your room or suite unless written permission is received from General Manager
9. Pets must be kept on a leash at all times in the public areas inside as well as around the exterior of the hotel
10. Pets are not permitted in restaurants, the pool area, the health club, and meeting rooms
11. Should pet have any accidents on the premises, it is your responsibility clean-up after them. Should you require a plastic bag, please see Front Desk
12. Any damages to the room caused by your pet will be added to your credit card per these terms as well as our damage waiver as signed at time of check-in
13. Pets are not to be bathed in hotel restrooms. This can cause damage to hotel plumbing
14. Cat litter must not be disposed of in the toilet
15. Pets are only permitted to eat on a non-porous, tiled surface such as the washroom tiled floor
16. If a disturbance is caused by your pet that effects the comfort of other guests, you will be expected to compensate the hotel for their potential loss of revenue



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17. Please arrange a convenient time with Front Desk when you will be out of the room with your pets so that our housekeeping team can service your room. Pets must be removed from suite prior to housekeeping service entering, or other arrangements must be made with hotel management
18. Each individual hotel reserves the right to limit the number of pet-friendly rooms available as well as the category these rooms are within
19. Hotel shall not be held responsible for any illness, loss or damage, however caused to the pet
20. Guide dogs will be given access to all guest areas including public spaces and restaurants
21. Pacrim Hospitality Services Inc. reserves the right to add, delete or modify rates and information at any time at their discretion.

**Prior to receiving your room key, our Front Desk will require you to acknowledge via your signature that you have read and have understood all of the above:**

Guest Name/Room#:		
Arrival/ Departure:		

Yes, I agree to the terms and conditions of the hotel pet policy

Guest Signature: \_\_\_\_\_

**About Pacrim Hospitality Services Inc.**

Pacrim Hospitality Services Inc. ([www.pacrimhospitality.com](http://www.pacrimhospitality.com)) is one of Canada’s largest, privately-owned hotel management companies with a portfolio of 60 hotels throughout Canada and the United States totaling more than 6,000 hotel rooms and suites. Pacrim Hospitality Services Inc. (PHSI) is the winner of the 2008 Pinnacle Award as Canada’s Hotel Company of the Year and is the preferred management company of Holloway Lodging REIT ([www.hlreit.com](http://www.hlreit.com)). PHSI is headquartered in Halifax, Nova Scotia.

**About Canadian Federation of Humane Societies**

The Canadian Federation of Humane Societies is the National voice of humane societies and SPCAs. CHFS brings together those who work with, and care for animals to promote respect and humane treatment toward all animals. Since we were founded in 1957, we earned our solid reputation and enviable credibility as the “go-to” national voice on animal welfare issue on industry, media, government, non-governmental organizations, and the public. Visit [www.cfhs.ca](http://www.cfhs.ca) for more information



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